New Brunswick Public Library Service

STATISTICS 2010 – 2011

New Brunswick Public Libraries and Bookmobiles

New Brunswick
Public Library
Service

New Nouveau Brunswick

New Brunswick Public Libraries and Bookmobiles

Foreword

On behalf of the staff and partners of New Brunswick Public Library Service, I am pleased to present the New Brunswick Public Libraries 2010-2011 Statistics Report. The report covers the period of April 1, 2010 to March 31, 2011.

New Brunswick public libraries are a valued and well-used resource. Usage trends show that more people are using public libraries for more things. More than 318,000 New Brunswickers borrow millions of items every year from our public libraries. New Brunswickers rely on the collection and on staff to help them get answers to hundreds of thousands of reference questions annually. This year, New Brunswickers used NBPLS e-library services over 3.2 million times, and more than 180,000 New Brunswickers participated in a variety of library programs that promote reading, lifelong learning, self sufficiency, as well as information and computer literacy.

As the statistics demonstrate, New Brunswick public libraries are a key component of New Brunswick's infrastructure, supporting a culture of learning in New Brunswick.

I would like to take this opportunity to thank our partners and staff for their ongoing commitment to the development and delivery of quality public library service in New Brunswick. Our partnership model is essential to the success of public libraries in New Brunswick.

Sylvie Nadeau
Provincial Librarian and Executive Director
New Brunswick Public Library Service

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Public Library System Overview

In New Brunswick, public library services are offered through a partnership between the provincial government and participating municipalities. New Brunswick Public Library Service (NBPLS) is the agency responsible for the management and development of public library services in the province. NBPLS is part of the New Brunswick Department of Post-Secondary Education, Training and Labour. NBPLS is made up of one provincial office, five regional offices, 52 public libraries, 11 public-school libraries and three bookmobiles.

Through NBPLS, the provincial government is responsible for strategic planning, general administration, provision and supervision of programs and services, human resources, collection development, cataloguing and processing of materials, management of the provincial catalogue, automation, as well as administrative, operational and professional support. Participating municipalities are responsible for providing and maintaining facilities as well as furnishings and equipment required for the provision of quality public library service.

For public-school libraries, school districts are a third partner, contributing half the salaries, curriculum-related collection development, and providing and maintaining necessary facilities to serve school users. In this type of partnership, participating municipalities have the same responsibilities towards the community as in partnership agreements for public libraries.

The provincial office of New Brunswick Public Library Service is responsible for ensuring that the intent of the *New Brunswick Public Libraries Act* is carried out. It manages the provincial budget, sets standards, policies and guidelines, and ensures that they are respected.

The regional offices (Albert-Westmorland-Kent (A-W-K), Chaleur, Fundy, Haut-Saint-Jean (H-S-J) and York) manage, supervise and coordinate the provision of public library services and bookmobiles in their individual areas.

Public libraries, public-school libraries, and bookmobiles are responsible for providing direct service to New Brunswickers.

Each library region has a library designated as a resource centre. The resource centre plays a lead role in reference, children's, young adult / adult services, and circulation services for the region.

Each public or public-school library has a library board, with members appointed by the participating municipality or by an association of persons acting as a municipality. The library board oversees the management of the budget allocated by the municipality and ensures that the library facilities are adequate. It also plays a support role by promoting the library in the community and by ensuring that services offered meet the community's needs.

Several times a year, representatives from the public library boards from each region meet in regional forums to discuss common issues. The Regional Directors chair forum meetings. The regional forums elect one representative each to the New Brunswick Public Libraries Board.

Members of the public library boards (trustees) can belong to the New Brunswick Library Trustees Association Inc., an independent organization that promotes public library service in the province and fosters the education and training of library trustees.

The New Brunswick Public Libraries Board consists of five elected representatives, one from each region, plus eight additional members appointed from the public at-large by the Minister responsible for public library service and of the Provincial Librarian, who is a non-voting

member. The Board studies issues, makes recommendations to the Minister, and assists the New Brunswick Public Libraries Foundation.

The New Brunswick Public Libraries Foundation, consisting of ten members, conducts fundraising activities and encourages, facilitates and carries out activities to improve funding for collections and services in public libraries.

For further information regarding the New Brunswick public library system or the information contained within this document, please visit the NBPLS web site at http://www.gnb.ca/publiclibraries or address your inquiries to New Brunswick Public Library Service, P.O. Box 6000, Fredericton, N.B., E3B 5H1. Phone: (506) 453-2354. Email: NBPLS-SBPNB@gnb.ca

New Brunswick Public Library Service

Provincial Office:
P.O. Box 6000
Fredericton, NB E3B 5H1
(506) 453-2354

Provincial Librarian and
Executive Director: Sylvie Nadeau

Library Regions

Albert-Westmorland-Kent (A-W-K)

Regional Director: Tina Bourgeois

Regional Office:
644 Main St., Suite 201
Moncton, NB E1C 1E2
(506) 869-6032

Chaleur

Regional Director: Sarah Kilfoil

Regional Office:
113A, Roseberry Street
Campbellton, NB E3N 2G6
(506) 789-6599

Haut-Saint-Jean (H-S-J)

Regional Director: Johanne Jacob

Regional Office:
540 Principale Street
Saint-Basile, NB E7C 1J5
(506) 263-3426

Fundy

Regional Director: Ian Wilson

Regional Office:
1 Market Square
Saint John, NB E2L 4Z6
(506) 643-7220

York

Regional Director: Jill Foster

Regional Office:
4 Carleton St.
Fredericton, NB E3B 5P4
(506) 453-5380

Achievements

We are pleased to offer an overview of our achievements for 2010-2011. These achievements are in addition to the many local initiatives such as story hours, guest speakers, author visits, special programs, etc.

Use of Public Libraries and Bookmobiles

- Answered 217,992 requests for information.
- Served 318,042 members of public libraries (43.6% of New Brunswickers).
- Library patrons borrowed or consulted 4,106,054 items through their public library or bookmobiles.
- Library patrons used 364 public access computers 277,205 times.
- 180,267 people took part in 11,975 programs such as story hours, lectures, Babies in the Library, book clubs and author visits offered in public libraries.
- 9,707 young people read 213,669 books as part of the annual Summer Reading Club.
- 3,287,103 uses were made of NBPLS online services.

Public Services

- A pilot Service Model for People with Print Disabilities was launched. This model aims to eliminate barriers between library resources and people who are unable to read standard print due to a variety of factors. The pilot featured inclusive resources such as audiobooks, large print materials, and adaptive computer workstations. Improvements were made to the Vision catalogue in order to increase the usability of the catalogue for patrons using screen-reading technology. The accessibility of the website was also improved.

- 300 Book Club in a Bag kits were created for 68 titles by New Brunswick authors. Library patrons can borrow the kits to hold their own book clubs. The kits include tips for hosting a book club, as well as information about the author, and discussion questions.

- Access to the Bibliothèque et Archives nationales du Québec (BAnQ) Tell me a Story program was launched. The program enables New Brunswick children to listen to a story by phone via a 1-800 line or by Internet via the NBPLS web site.

Electronic Resources

- The Electronic Library New Brunswick (ELNB) was launched. This service offers eBooks and audiobooks available to download for free from the NBPLS website.

- Tell Me More was added to NBPLS' collection of electronic resources. Tell Me More is a language learning tool that offers instruction in speaking, listening, reading and writing in six languages. This product was funded by the Population Growth Secretariat.

Provincial Statistics - Summary	**2010-2011**	**2009-2010**
Provincial Population[1]	729,997	729,997
Population Served†	571,782	546,520
Percentage of Population Served	78.3%	74.9%
Total Memberships	318,042	321,217
Total Membership as Percentage of Total Population	43.6%	44.0%
Number of Public Libraries	52	52
Number of Public-School Libraries	11	11
Number of Bookmobiles†	3	3
Number of Stops	127	126
Total Circulation†	2,649,067	2,676,592
Circulation per Membership	8.33	8.33
In-House Use	1,456,987	1,472,126
Usage per Membership†	12.91	12.92
Total Holdings†	1,902,956	1,902,311
Total Holdings per Capita[2]	2.61	2.61
Total Budget Allocation[3]†	$14,319,000.00	$14,134,449.00
Total Budget Allocation per Capita[2]	$19.62	$19.36
Municipal Contribution†	$5,238,987.18	$7,852,322.01
Total School District Contribution	$675,262.42	$624,112.93
Municipal Contribution per Capita[2]	$7.18	$10.76
Titles Catalogued - New Materials and Donations	37,492	35,253

1 Population figures based on 2006 Census of Canada.
2 Per capita figures are calculated based on the provincial population.
3 Includes New Brunswick Public Library Service budget, which includes the budget allocated to the provincial office and the five regions. Also includes the provincial estimated revenue from fines in the amount of $240,000, distributed at the beginning of the year among the 5 library regions from the provincial office.
† See Appendix A for definitions.

Provincial Programs	**2010-2011**	**2009-2010**
Summer Reading Club[1]†		
Children Registered	9,707	10,226
Books Read	213,669	252,101
Hackmatack Program†		
Children Registered	1,009	1,010
Babies in the Library[2]†		
Participants	4,460	4,917

E-library Services	**2010-2011**	**2009-2010**
Full-Text Periodicals Available Online	2,443	3,618
Licensed Electronic Reference Tools†	11	9
Public Access Computers†	325	322
Public Access Computer Use†	277,205	293,390
Wireless Internet Use[3]†	80,823	61,835
Visits to the NBPLS Website†	2,417,651	2,421,458
Online Renewal of Loans†	302,722	265,975
Visits to the Virtual Reference Library†	177,552	247,618
Visits to the Vision Online Catalogue†	565,738	451,084
Use of Quaestio Virtual Reference Service†	992	707

1 2010-2011 Summer Reading Club figures are from the summer of 2010; 2009-2010 figures are from the summer of 2009.

2 Participants include the babies, their older siblings in attendance as well as their parents or caregivers.

3 The figure for Wireless Internet Use is a new addition to this report.

† See Appendix A for definitions.

Grants† Received by NBPLS in 2010-2011

Employment of Recent Graduate $58,134.00

Funds granted by the Joint Economic Development Initiative Inc. (JEDI) through the Aboriginal Youth Internship Program to hire an Aboriginal Services Librarian Intern to develop a strategy and action plan to better serve Aboriginal people in the Province. Funds ($21,831.04) were allocated to collection development.

Employment of Recent Graduate $13,300.00

Funds granted by the Equal Employment Opportunity Program to hire an MLIS graduate who is a member of First Nations.

Library Collections for Adult Learners $100,000.00

Funds granted by the Canada - New Brunswick Labour Market Agreement for the purchase of library collections to support adult learners and adult literacy.

Library Collections for Children $20,000.00

Funds donated by Caisses populaires to purchase French resources and bilingual materials for programming kits linked to the theme of the 2010 Summer Reading Club (cultures of the world).

Priority Employment Project 2010[1]

Program	Number of Students	Number of Weeks	Salaries[2]
Summer Reading Club	75	900	$277,312.50

Contribution of the New Brunswick Public Libraries Foundation

$145,511.20 The total amount allocated to the library regions by the New Brunswick Public Libraries Foundation. This amount is not necessarily spent in the same fiscal year.

1 Student positions awarded by the Department of Post-Secondary Education, Training and Labour through the Priority Employment Project, the Student Employment and Experience Development Program and a special allocation of funds.

2 Estimated total value of student positions based on the pay rate of $8.50 per hour for 36.25 hours per week.

† See Appendix A for definitions.

Provincial Office

Library Positions[1]	
Professional† - Full-time†	12.00
Professional - Part-time†	0.00
Para-professional - Full-time	13.00
Total	25.00

Revenue

Budget	$2,072,358.00
Fines[2]	$170,133.67

Expenditures	
Salaries & Benefits†	$1,444,310.25
Collection Development[3]†	$191,284.16
Operations†	$870,067.82
Total	**$2,505,662.23**

Library Science Professional Collection – Holdings	Provincial Office	A-W-K
Books†	483	6,007
Periodicals†	51	58
Sound Recordings†	3	78
Video Recordings†	20	10
Total Holdings	557	6,153

Library Science Professional Collection – Circulation	Provincial Office	A-W-K
Holds†	300	1,010
Total Circulation	1,646	1,085
Interlibrary Loans†	2	0

Technical Services	
Titles Catalogued - New Materials and Donations	37,492

1 Includes permanent positions only. A team of 5 Technical Support Analysts (TSAs) who work in the regions are included in the Provincial Office in the para-professional category.

2 The provincial estimated revenue from fines in the amount of $240,000 was distributed at the beginning of the year among the 5 library regions from the provincial office.

3 This figure includes the annual purchase of licenses that allow access to electronic reference tools in libraries and through the NBPLS website (see page 20). This figure also includes money allocated to the provincial professional collection, books for the Hackmatack program and gifts of library materials presented to commemorate library anniversaries.

† See Appendix A for definitions.

Library Regions

Service Modes						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Number of Public Libraries	16	11	8	10	7	52
Number of Public-School Libraries	0	0	2	2	7	11
Number of Bookmobiles†	0	1	0	0	2	3
Books-by-Mail Service[1]†	1	0	0	0	0	1
Talking Books Service[1]†	1	0	0	0	0	1
Deposits†	182	67	71	89	70	479

Population[2]						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Population Served	156,583	93,490	141,478	48,876	131,355	571,782
Total Regional Population	199,929	114,478	166,890	91,352	157,348	729,997
Percentage of Population Served	78.3%	81.7%	84.8%	53.5%	83.5%	78.3%

Library Positions - (Library Regions)[3]						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Professional						
Professional - Full-time	11.00	11.00	13.00	9.00	15.00	59.00
Professional - Part-time	0.00	0.00	0.00	0.00	0.00	0.00
Para-professional						
Para-professional - Full-time	34.00	25.00	24.00	29.00	43.00	155.00
Para-professional - Part-time	6.50	4.00	12.50	4.50	5.00	32.50
Total	51.50	40.00	49.50	42.50	63.00	246.50

1 Books-by-Mail and Talking Books are new services for all areas of the province offered from the A-W-K Regional Office in Moncton. Usage statistics for these services will be included in the 2011-2012 statistics report.

2 Based on 2006 Census of Canada.

3 Includes permanent positions only, including bookmobile employees and public-school library employees (50% of the salary cost for public-school library employees is contributed by school districts). Does not include temporary staff (employees working on projects, summer students, etc.).

† See Appendix A for definitions.

Finances

Revenue						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Budget Allocation	$2,685,750.00	$2,186,750.00	$2,428,127.00	$2,144,672.00	$2,842,343.00	$12,287,642.00
Fees/Other[1]†	$2,843.28	$5,312.50	$1,433.26	$4,639.22	$6,634.81	$20,863.07
Fines†	$33,399.13	$24,575.50	$41,117.31	$24,019.03	$47,022.70	$170,133.67
Total Revenue	**$2,721,992.41**	**$2,216,638.00**	**$2,470,677.57**	**$2,173,330.25**	**$2,896,000.51**	**$12,478,638.74**

Expenditures						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Salaries & Benefits[2]	$2,425,810.46	$1,753,552.75	$2,171,954.63	$1,868,180.89	$2,491,886.88	$10,711,385.61
Collection Development - Total (Regions)[3]	$117,099.58	$265,091.33	$129,223.05	$154,270.65	$157,936.93	$823,621.54
Collection Development - Regular Budget†	$111,152.00	$111,152.00	$111,152.00	$111,152.00	$111,152.00	$555,760.00
Collection Development - Operational & Salary Savings†	$5,947.58	$153,939.33	$18,071.05	$43,118.65	$46,784.93	$267,861.54
Operations	$156,599.59	$166,091.15	$127,433.07	$127,948.81	$194,997.96	$773,070.58
Total Expenditures	**$2,699,509.63**	**$2,184,735.23**	**$2,428,610.75**	**$2,150,400.35**	**$2,844,821.77**	**$12,308,077.73**

Partners Spending[4]						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Municipal Contribution	$1,526,577.98	$648,561.08	$1,232,901.18	$611,558.94	$1,219,388.00	$5,238,987.18
School District Contribution - Operations / Collections†	$0.00	$0.00	$18,908.65	$39,149.58	$108,946.64	$167,004.87
School District Recoveries†	$0.00	$0.00	$112,502.72	$55,873.56	$339,881.27	$508,257.55

1 This figure does not include the provincial estimated revenue from fines in the amount of $240,000, which was distributed in advance by the provincial office to each region as part of their budget allocation.

2 Salary figures do not include salary costs contributed by school districts (School District Recoveries).

3 Includes collection development expenditures from both the regular budget and from operational & salary savings.

4 Municipal and School District Contributions reflect the partners' spending in their areas of responsibility. The figures are reported as submitted by partners. These contributions are not included in the Total Revenue line.

† See Appendix A for definitions.

Expenditures[1]						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Total Salary Expenditures as Percentage of Total Expenditures	89.9%	80.3%	89.4%	86.9%	87.6%	87.0%
Total Collection Development Expenditures as Percentage of Total Expenditures	4.3%	12.1%	5.3%	7.2%	5.6%	6.7%
Total Collection Development Expenditures Per Capita By Region[2]	$0.59	$2.32	$0.77	$1.69	$1.00	$1.13
Total Operations Expenditures as Percentage of Total Expenditures	5.8%	7.6%	5.2%	5.9%	6.9%	6.3%

1 Expenditure and percentage figures on this page are calculated based on the budget allocated to the five library regions (see page 18).

2 Total per capita figures are calculated based on the total provincial population. Expenditure per capita figures at the regional level are calculated based on the total population of each region.

Collection Development							
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL	PER CAPITA[1]
Collection Development - Regular Budget	$111,152.00	$111,152.00	$111,152.00	$111,152.00	$111,152.00	$555,760.00	$0.76
Collection Development - Operational & Salary Savings	$5,947.58	$153,939.33	$18,071.05	$43,118.65	$46,784.93	$267,861.54	$0.37
Collection Development - Provincial Office Expenditures[2]	$38,256.82	$38,256.82	$38,256.82	$38,256.82	$38,256.82	$191,284.10	$0.26
Collection Development - Donations & Grants[3]	$117,204.55	$64,136.95	$197,192.15	$123,556.12	$251,862.67	$753,952.44	$1.03
Collection Development - New Brunswick Public Libraries Foundation Funding Allocation[4]	$29,721.10	$21,446.20	$37,201.31	$28,451.25	$31,847.37	$148,667.23	$0.20
Provincial Level Grant - Amount	$28,366.21	$28,366.21	$28,366.21	$28,366.21	$28,366.21	$141,831.05	$0.19
Collection Development Contributions from All Sources†	$330,648.26	$417,297.51	$447,184.54	$372,901.05	$508,850.37	$2,076,881.73	$2.65

1 Per capita figures are calculated based on the total provincial population.

2 This figure includes the annual purchase of licenses ($168,446.62) for electronic reference tools, eBooks and audiobooks available through the NBPLS website. This figure also includes the additional sum of $22,837.54 allocated to the provincial professional collection, books for the Hackmatack program and gifts of library materials presented to commemorate library anniversaries.

3 Includes public donations (cash and in kind), donations to the Adopt-A-Book program and grants received by library regions and libraries.

4 Actual expenditure on collections by the New Brunswick Public Libraries Foundation differs from the amount allocated as not all funds allocated to the region in a fiscal year are spent in the same fiscal year. An important portion of the allocation is based on the wishes of donors.

† See Appendix A for definitions.

Community Support†

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Volunteer Hours	3,899.25	1,234.00	6,435.00	4,947.25	3,598.75	20,114.25
Number of Volunteers	96	73	274	354	140	937
Number of Board Members	102	77	86	104	102	471

Donations and Grants - Library Collections						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Cash	$51,252.39	$12,077.28	$54,668.28	$29,298.51	$36,923.69	$184,220.15
In Kind†	$63,855.00	$50,310.00	$132,885.00	$90,885.00	$206,677.68	$544,612.68
Adopt-a-Book Program†	$2,097.16	$1,749.67	$4,638.87	$3,117.95	$8,261.30	$19,864.95
Grants†	$0.00	$0.00	$5,000.00	$254.66	$0.00	$5254.66
Total - Donations - Library Collections	$117,204.55	$64,136.95	$197,192.15	$123,556.12	$251,862.67	$753,952.44

Other Donations and Grants						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Cash	$3,323.58	$4,146.80	$48,117.62	$11,875.53	$24,297.42	$91,760.95
In Kind†	$3,120.00	$190.00	$405.00	$3,483.34	$1,250.00	$8,448.34
Grants†	$11,551.00	$8,687.24	$22,477.11	$12,806.00	$26,000.00	$81,521.35
Total – Other Donations	$17,994.58	$13,024.04	$70,999.73	$28,164.49	$51,547.42	$181,730.64
Total Contributions	**$135,199.13**	**$77,160.99**	**$268,191.88**	**$151,720.99**	**$303,410.09**	**$935,683.08**

† See Appendix A for definitions.

Membership

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Juvenile	16,907	10,640	16,035	11,155	16,017	70,754
Adult	59,170	33,286	61,575	32,738	60,519	247,288
Total	**76,077**	**43,926**	**77,610**	**43,893**	**76,536**	**318,042**

Holdings

Books - English						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Juvenile	64,024	29,097	106,146	60,298	140,365	399,930
Young Adult	5,925	3,000	11,938	6,236	16,723	43,822
Adult	124,283	55,198	235,216	87,824	235,322	737,843
Subtotal	**194,232**	**87,295**	**353,300**	**154,358**	**392,410**	**1,181,595**

Books - French						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Juvenile	80,424	88,108	18,703	54,649	44,286	286,170
Young Adult	5,902	6,721	1,684	4,971	2,822	22,100
Adult	59,015	85,441	16,932	58,084	27,159	246,631
Subtotal	**145,341**	**180,270**	**37,319**	**117,704**	**74,267**	**554,901**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - Bilingual	4,132	1,455	3,800	2,164	1,642	13,193
Books - Other Languages	158	10	2,810	84	5,592	8,654
Total Books	343,863	269,030	397,229	274,310	473,911	1,758,343

Non-Book Materials†						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Periodicals†	802	351	467	495	618	2,733
Sound Recordings†	6,450	3,950	13,026	10,557	28,351	62,334
Microforms[1]†	1,585	317	1,384	1,020	2,116	6,422
Videocassettes	4,259	1,901	8,498	3,321	7,172	25,151
Talking Books†	2,944	0	0	0	0	2,944
DVDs and Blu-rays†	6,159	2,650	7,924	7,634	12,094	36,461
Other Materials†	1,486	1,809	2,311	1,470	1,492	8,568
Total Non-Book Materials	23,685	10,978	33,610	24,497	51,843	144,613
Total Holdings	**367,548**	**280,008**	**430,839**	**298,807**	**525,754**	**1,902,956**

1 The number of microforms includes the number of catalogued microfiche and microfilm.
† See Appendix A for definitions.

Circulation

Books - English						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Juvenile	96,172	22,630	128,748	56,127	188,343	492,020
Young Adult	10,367	5,786	19,327	8,595	29,335	73,410
Adult	175,971	59,674	271,386	125,844	314,711	947,586
Subtotal	**282,510**	**88,090**	**419,461**	**190,566**	**532,389**	**1,513,016**

Books - French						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Juvenile	153,280	108,976	26,771	93,450	68,193	450,020
Young Adult	5,666	9,252	1,231	8,889	3,169	28,207
Adult	42,299	91,191	7,115	59,004	9,738	209,347
Subtotal	**201,245**	**209,419**	**35,117**	**161,343**	**81,100**	**688,224**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Books - Bilingual	809	234	156	676	525	2,400
Books - Other Languages	272	333	973	149	1,636	3,363
Total Books	484,836	298,076	455,707	352,734	615,650	2,207,003

Non-Book Materials						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Periodicals	14,800	8,888	18,121	11,351	28,924	82,084
Sound Recordings	11,810	4,493	20,138	10,296	46,891	93,628
Talking Books	303	0	71	21	562	957
Video Cassettes	5,549	1,208	11,122	5,279	12,525	35,683
DVDs and Blu-rays	34,254	10,910	42,600	35,312	94,873	217,949
Other Materials	2,352	2,196	2,523	1,670	3,022	11,763
Total Non-Book Materials	69,068	27,695	94,575	63,929	186,797	442,064
Total Circulation	**553,904**	**325,771**	**550,282**	**416,663**	**802,447**	**2,649,067**

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Circulation per Membership	7.28	7.42	7.09	9.49	10.48	8.33
Circulation per Item	1.51	1.16	1.28	1.39	1.53	1.39
Circulation per Book	1.41	1.11	1.15	1.29	1.30	1.26

Services

Interlibrary Loans† - Borrowed						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Within New Brunswick	203	69	269	104	158	803
Outside New Brunswick	217	383	428	266	479	1,773
Outside Canada	0	0	0	5	0	5
Total	**420**	**452**	**697**	**375**	**637**	**2,581**

Interlibrary Loans - Loaned						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Within New Brunswick	1	0	0	2	3	6
Outside New Brunswick	66	18	214	18	255	571
Outside Canada	0	0	0	3	0	3
Total	**67**	**18**	**214**	**23**	**258**	**580**

Holds and Reference Questions						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Holds†	70,479	36,796	49,109	51,603	81,145	289,132
Reference Questions†	37,076	23,411	61,705	41,513	54,287	217,992

Visits†						
	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Number of Group Visits	243	102	1,453	329	1,850	3,977
Number of Participants	3,627	1,135	23,377	6,764	34,645	69,548

	A-W-K	CHALEUR	FUNDY	H-S-J	YORK	TOTAL
Programs† (Juvenile)						
Number of Programs	1,653	1,282	2,850	1,274	1,819	8,878
Number of Participants	17,426	15,698	55,011	20,902	38,097	147,134
Programs (Young Adult)						
Number of Programs	59	28	175	81	128	471
Number of Participants	462	532	1,260	1,140	1,838	5,232
Programs (Adult)						
Number of Programs	463	475	599	636	453	2,626
Number of Participants	3,814	5,291	4,691	7,568	6,537	27,901
All Programs						
Total Programs	**2,175**	**1,785**	**3,624**	**1,991**	**2,400**	**11,975**
Total Program Participants	**21,702**	**21,521**	**60,962**	**29,610**	**46,472**	**180,267**

† See Appendix A for definitions.

Bookmobiles[1]

Bookmobile	Employee in Charge
Bookmobile North	Cindy Bovenizer (Acting)
Bookmobile South East	Erin Smith (Acting)
Bookmobile South West	Marc Gathercole

	Bookmobile North	Bookmobile South East	Bookmobile South West	Total
Number of Stops	47	31	49	127

Membership			
	Bookmobile North	**Bookmobile South**	**Total**
Juvenile	148	197	345
Adult	667	956	1,623
Total Membership	**815**	**1,153**	**1,968**

Holdings

Books - English			
	Bookmobile North	**Bookmobile South**	**Total**
Juvenile	2,247	6,585	8,832
Young Adult	180	543	723
Adult	3,904	14,172	18,076
Subtotal	**6,331**	**21,300**	**27,631**

Books - French			
	Bookmobile North	**Bookmobile South**	**Total**
Juvenile	4,665	3,474	8,139
Young Adult	240	269	509
Adult	3,456	2,301	5,757
Subtotal	**8,361**	**6,044**	**14,405**

	Bookmobile North	Bookmobile South	Total
Books - Bilingual	27	61	88
Books - Other Languages	0	9	9
Total Books	14,719	27,414	42,133
Total Non-Book Materials	260	1,316	1,576
Total Holdings	**14,979**	**28,730**	**43,709**

1 Bookmobile North operates out of Campbellton and Bookmobile South out of Fredericton. Bookmobile South is actually made up of two bookmobiles: Bookmobile South East and Bookmobile South West.

Circulation

Books - English			
	Bookmobile North	**Bookmobile South**	**Total**
Juvenile	374	7,185	7,559
Young Adult	155	1,024	1,179
Adult	1,809	25,059	26,868
Subtotal	**2,338**	**33,268**	**35,606**

Books - French			
	Bookmobile North	**Bookmobile South**	**Total**
Juvenile	791	727	1,518
Young Adult	76	4	80
Adult	2,094	284	2,378
Subtotal	**2,961**	**1,015**	**3,976**

	Bookmobile North	**Bookmobile South**	**Total**
Books - Bilingual	0	31	31
Books - Other Languages	1	11	12
Total Books	5,300	34,272	39,572
Total Non-Book Materials	222	7,045	7,267
Total Circulation	**5,522**	**41,370**	**46,892**

Public Libraries

Albert-Westmorland-Kent Library Region		
Location	**Name**	**Employee in Charge**
Bouctouche	Gérald Leblanc Public Library	Sylvie LeBlanc (Acting)
Cap-Pelé	Cap-Pelé Public Library	Michele-Ann Goguen
Dieppe	Dieppe Public Library	Nathalie Brun
Dorchester	Dorchester Public Library	Krista Johansen
Hillsborough	Hillsborough Public Library	Barb Alcorn
Memramcook	Memramcook Public Library	Jocelyne LeBlanc
Moncton	Moncton Public Library	Chantale Bellemare
Petitcodiac	Petitcodiac Public Library	Cathy MacDonald
Port Elgin	Port Elgin Public Library	Kathleen Grigg
Richibucto	Richibucto Public Library	Laura Myers (Acting)
Riverview	Riverview Public Library	Lynn Cormier
Rogersville	Rogersville Public Library	Danielle Doucet (Acting)
Sackville	Sackville Public Library	Allan Alward
Saint-Antoine	Saint-Antoine Public Library	Paulette Léger
Salisbury	Salisbury Public Library	Margaret Crosthwaite
Shediac	Shediac Public Library	Gabrielle LeBlanc

Chaleur Library Region		
Location	**Name**	**Employee in Charge**
Atholville	Atholville Public Library	Nicole Richard
Bas-Caraquet	Bas-Caraquet Public Library	Mylène May Gionet
Bathurst	Smurfit-Stone Public Library	Sarah Kilfoil (Acting)
Beresford	Mgr. Robichaud Public Library	Araya Yohannes Bekele
Campbellton	Campbellton Centennial Library	Jocelyn Paquette
Caraquet	Mgr. Paquet Public Library	Carole Hébert
Dalhousie	Dalhousie Centennial Library	Sandra B. Carter
Lamèque	Lamèque Public Library	Jeanne-Mance Noël
Petit-Rocher	Petit-Rocher Public Library	Sonia Godin
Shippagan	Laval Goupil Public Library	Pauline Godin
Tracadie-Sheila	Tracadie-Sheila Public Library	Amanda Halfpenny (Acting)

Fundy Library Region		
Location	**Name**	**Employee in Charge**
Campobello	Campobello Public Library	Stephanie Milbury
Grand Manan*	Grand Manan Library*	Kendra Neves
Kennebecasis	Kennebecasis Public Library	Leslye McVicar
Saint John*	Le Cormoran Library*	Mireille Mercure
Saint John	Saint John Free Public Library	Joann Hamilton-Barry
Saint John	East Branch Public Library	Emily King
Saint John	West Branch Public Library	Alex Rogers (Acting)
St. Andrews	Ross Memorial Library	Lesley Wells
St. Stephen	St. Croix Public Library	Elva Hatt
Sussex	Sussex Regional Library	Fennella Brewer

Haut-Saint-Jean Library Region		
Location	**Name**	**Employee in Charge**
Edmundston	Mgr. W.J. Conway Public Library	Émilie Lefrançois (Acting)
Florenceville-Bristol	Andrew and Laura McCain Public Library	Julie Craig
Grand Falls	Grand Falls Public Library	Emilie Lefrançois
Hartland	Dr. Walter Chestnut Public Library	Jean Haywood
Kedgwick	Kedgwick Public Library	Louise Lang-Levesque
Nackawic*	Nackawic Public-School Library*	Paulette Tonner
Perth-Andover	Perth-Andover Public Library	Tammie Wright
Plaster Rock*	Plaster Rock Public-School Library*	Carolyn Knowlton
Saint-François	Mgr. Plourde Public Library	Bertin Nadeau
Saint-Léonard	Dr. Lorne J. Violette Public Library	Nathalie Nadeau-Plourde
Saint-Quentin	La Moisson Public Library	Hélène DuRepos
Woodstock	L.P. Fisher Public Library	Jonathan Tait

* Public-School Library

York Library Region		
Location	**Name**	**Employee in Charge**
Chatham	Chatham Public Library	Jennifer Wilcox (Acting)
Chipman	Chipman Public Library	Krista Blyth
Doaktown*	Doaktown Community-School Library*	Belva Brown
Dre. M. Michaud*	Dre. Marguerite Michaud Library*	Françoise Caron
Fredericton	Fredericton Public Library	Brian Steeves
Harvey*	Harvey Community Library*	Joanne Cole
McAdam	McAdam Public Library	Julian Christie
Minto	Minto Public Library	Mary Lambropoulos
Miramichi*	Médiathèque Père Louis Lamontagne*	Geneviève Thériault
Nashwaaksis*	Nashwaaksis Public-School Library*	Candace Hare
Newcastle	Newcastle Public Library	Catherine Reid
Oromocto	Oromocto Public Library	Muriel M. Morton
Stanley*	Stanley Community Library*	Sarah Richard
Upper Miramichi*	Upper Miramichi Community Library*	Gail Ross

* Public-School Library

Albert-Westmorland-Kent Library Region						
	Population Served	Size (sq. m.)	Hours Open per week	Number of employees[1]	Total Holdings	Total Memberships
Bouctouche	2,383	167.00	30.00	2.00	12,699	1,794
Cap-Pelé	2,279	495.00	30.00	2.00	11,740	795
Dieppe	18,565	800.00	36.00	3.00	28,148	6,178
Dorchester	1,119	135.00	15.00	0.50	7,542	283
Hillsborough	1,292	42.00	30.00	1.00	6,124	944
Memramcook	4,638	325.00	28.50	1.00	12,464	1,280
Moncton	64,128	3,344.00	50.00	16.00	130,234	41,857
Petitcodiac	1,368	150.00	29.00	1.00	8,833	1,236
Port Elgin	451	52.00	30.00	1.00	6,646	647
Richibucto	1,290	223.00	30.00	2.00	17,163	2,411
Riverview	17,832	799.00	37.00	3.00	24,847	6,175
Rogersville	1,247	244.00	30.00	1.00	5,662	472
Sackville	5,411	427.00	30.00	1.00	15,818	2,405
Saint-Antoine	1,546	250.00	30.00	2.00	15,524	1,770
Salisbury	2,036	169.00	30.00	1.00	10,224	2,085
Shediac	5,497	303.00	34.00	3.00	44,776	5,347

Albert-Westmorland-Kent Library Region					
	English Books Circulation	French Books Circulation	All Other Materials Circulation[2]	Total Circulation	Circulation per Membership
Bouctouche	3,064	6,601	817	10,482	5.84
Cap-Pelé	4,938	12,055	1,230	18,223	22.92
Dieppe	13,115	50,502	10,091	73,708	11.93
Dorchester	2,871	18	556	3,445	12.17
Hillsborough	7,302	46	351	7,699	8.16
Memramcook	2,330	8,395	1,120	11,845	9.25
Moncton	129,888	65,978	34,326	230,192	5.50
Petitcodiac	8,782	63	804	9,649	7.81
Port Elgin	6,086	58	276	6,420	9.92
Richibucto	9,476	7,237	2,966	19,679	8.16
Riverview	46,153	1,929	4,913	52,995	8.58
Rogersville	2,964	4,803	590	8,357	17.71
Sackville	8,565	357	1,324	10,246	4.26
Saint-Antoine	3,574	12,604	926	17,104	9.66
Salisbury	9,315	163	1,048	10,526	5.05
Shediac	22,995	30,157	7,864	61,016	11.41

1 Includes permanent positions only.
2 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

Chaleur Library Region						
	Population Served	Size (sq. m.)	Hours Open per week	Number of employees[1]	Total Holdings	Total Memberships
Atholville	1,317	385.00	32.50	1.00	14,363	1,419
Bas-Caraquet	1,471	125.00	32.50	1.50	13,769	893
Bathurst	12,714	867.00	41.00	4.00	43,542	9,708
Beresford	4,264	274.00	32.50	2.00	22,483	3,429
Campbellton	7,384	719.00	42.00	8.50	48,420	7,962
Caraquet	4,156	348.00	32.50	2.00	19,327	3,450
Dalhousie	3,676	719.00	32.50	2.50	33,379	4,056
Lamèque	1,422	324.00	32.50	1.50	11,686	1,741
Petit-Rocher	1,949	212.00	32.50	2.00	16,498	2,531
Shippagan	2,754	418.00	32.50	2.00	13,883	2,238
Tracadie-Sheila	4,474	278.00	32.00	2.00	20,215	5,676

Chaleur Library Region					
	English Books Circulation	French Books Circulation	All Other Materials Circulation[2]	Total Circulation	Circulation per Membership
Atholville	1,633	5,793	754	8,180	5.76
Bas-Caraquet[3]	198	6,916	1,186	8,300	9.29
Bathurst	38,473	28,589	5,793	72,855	7.50
Beresford	2,281	25,739	1,900	29,920	8.73
Campbellton	22,034	20,760	6,412	49,206	6.18
Caraquet	694	17,229	1,699	19,622	5.69
Dalhousie	16,164	13,536	2,356	32,056	7.90
Lamèque	241	9,828	550	10,619	6.10
Petit-Rocher	1,739	22,080	2,064	25,883	10.23
Shippagan	321	13,514	1,956	15,791	7.06
Tracadie-Sheila	1,696	42,289	3,256	47,241	8.32

1 Includes permanent positions only.
2 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.
3 The Bas-Caraquet Public Library was closed for 5 months for an expansion.

Fundy Library Region						
	Population Served	Size (sq. m.)	Hours Open per week	Number of employees[2]	Total Holdings	Total Memberships
Campobello	1,056	89.00	15.00	0.50	9,523	631
Grand Manan	2,460	320.00	42.50	2.00	22,945	1,909
Kennebecasis[1]	27,226	733.00	49.50	5.00	47,882	14,974
Le Cormoran	68,043	560.00	45.00	2.00	31,415	1,675
Saint John Main	68,043	4,552.00	52.00	16.50	163,438	24,656
Saint John East	68,043	424.00	47.00	3.50	32,618	8,228
Saint John West	68,043	416.00	47.00	3.50	27,786	10,029
St. Andrews	1,798	492.00	35.00	1.50	23,004	2,424
St. Stephen	4,780	403.00	37.00	2.00	27,628	5,252
Sussex[1]	11,607	720.00	37.00	3.00	42,442	7,825

Fundy Library Region					
	English Books Circulation	French Books Circulation	All Other Materials Circulation[3]	Total Circulation	Circulation per Membership
Campobello	3,026	12	534	3,572	5.66
Grand Manan	20,626	78	2,419	23,123	12.11
Kennebecasis	98,521	3,579	17,127	119,227	7.96
Le Cormoran	866	28,251	1,926	31,043	18.53
Saint John Main	82,433	1,336	34,605	118,374	4.80
Saint John East	53,697	390	9,619	63,706	7.74
Saint John West	67,397	439	7,140	74,976	7.48
St. Andrews	20,163	134	8,611	28,908	11.93
St. Stephen	27,109	313	7,380	34,802	6.63
Sussex	45,136	549	6,248	51,933	6.64

1 Population served represents the combined population of partner communities.
2 Includes permanent positions only.
3 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

Haut-Saint-Jean Library Region						
	Population Served	Size (sq. m.)	Hours Open per week	Number of employees[2]	Total Holdings	Total Memberships
Edmundston	16,643	1,654.00	43.00	10.50	49,329	9,878
Florenceville-Bristol	860	394.00	35.00	2.00	26,912	4,377
Grand Falls	5,650	479.00	35.00	2.00	28,746	5,245
Hartland	947	340.00	35.50	2.00	17,485	2,430
Kedgwick	1,146	297.00	30.00	2.00	13,854	1,633
Nackawic	977	210.00	35.00	1.50	19,166	1,870
Perth-Andover	1,797	345.00	31.00	1.50	22,349	2,800
Plaster Rock	1,150	266.00	35.00	1.50	19,104	1,642
Saint-François[1]	1,339	483.00	30.00	2.00	15,171	1,397
Saint-Léonard	1,352	315.00	31.00	2.00	21,807	1,768
Saint-Quentin	2,250	465.00	30.00	2.50	21,523	2,167
Woodstock	5,113	546.00	45.00	4.00	34,730	7,484

Haut-Saint-Jean Library Region					
	English Books Circulation	French Books Circulation	All Other Materials Circulation[3]	Total Circulation	Circulation per Membership
Edmundston	17,185	67,207	12,444	96,836	9.80
Florenceville-Bristol	31,940	172	7,179	39,291	8.98
Grand Falls	10,344	16,650	3,797	30,791	5.87
Hartland	16,152	164	5,269	21,585	8.88
Kedgwick	644	23,307	3,668	27,619	16.91
Nackawic	13,588	142	2,750	16,480	8.81
Perth-Andover	19,688	86	3,721	23,495	8.39
Plaster Rock	13,065	71	1,581	14,717	8.96
Saint-François	897	13,565	2,772	17,234	12.34
Saint-Léonard	3,185	12,520	2,593	18,298	10.35
Saint-Quentin	773	25,962	3,761	30,496	14.07
Woodstock	62,813	1,015	15,132	78,960	10.55

1 Population served represents the combined population of partner communities.
2 Includes permanent positions only.
3 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

York Library Region						
	Population Served	Size (sq. m.)	Hours Open per week	Number of employees[1]	Total Holdings	Total Memberships
Chatham	18,129	598.00	35.00	2.00	26,313	4,859
Chipman	1,291	225.00	30.00	2.00	17,115	1,367
Doaktown	888	150.10	35.00	2.00	23,279	1,282
Dre. M. Michaud	50,535	823.00	50.00	3.00	40,162	4,180
Fredericton	50,535	1,980.00	50.00	18.50	146,388	34,236
Harvey	352	113.00	30.25	1.00	17,989	1,383
McAdam	1,404	166.00	36.25	1.50	10,448	894
Minto	2,681	268.00	30.00	2.00	14,299	1,630
Nashwaaksis	50,535	675.00	50.00	4.00	32,204	5,513
Newcastle	18,129	936.00	35.00	3.00	37,101	6,925
Oromocto	8,402	650.00	51.00	5.00	74,781	9,953
Père Louis Lamontagne	18,129	340.00	35.00	2.00	20,960	930
Stanley	433	198.00	29.00	1.00	17,114	1,046
Upper Miramichi	2,414	375.00	35.00	2.00	17,813	1,182

York Library Region					
	English Books Circulation	French Books Circulation	All Other Materials Circulation[2]	Total Circulation	Circulation per Membership
Chatham	35,055	444	11,570	47,069	9.69
Chipman	11,587	38	1,948	13,573	9.93
Doaktown	11,643	16	4,908	16,567	12.92
Dre. M. Michaud	2,120	53,264	11,438	66,822	15.99
Fredericton	245,357	5,537	117,838	368,732	10.77
Harvey	16,338	767	3,756	20,861	15.08
McAdam	4,776	9	1,091	5,876	6.57
Minto	10,006	49	972	11,027	6.77
Nashwaaksis	39,581	2,092	7,033	48,706	8.83
Newcastle	36,125	139	7,921	44,185	6.38
Oromocto	66,509	3,082	10,997	80,588	8.10
Père Louis Lamontagne	300	14,626	3,562	18,488	19.88
Stanley	9,548	20	1,240	10,808	10.33
Upper Miramichi	9,789	2	1,438	11,229	9.50

1 Includes permanent positions only.
2 All other materials includes books in languages other than English or French as well as audiovisual materials, periodicals, etc.

Municipal Funding[1]

Albert-Westmorland-Kent Library Region						
	Size (sq. m.)	Municipal Contributions[2]		Municipal Contribution	Population Served	Municipal contribution per capita[4]
		Capital[3]	Operations			
Bouctouche	167.00	$2,230.95	$13,944.32	$16,175.27	2,383	$6.79
Cap-Pelé	495.00	$0.00	$94,700.00	$94,700.00	2,279	$41.55
Dieppe	800.00	$0.00	$329,941.00	$329,941.00	18,565	$17.77
Dorchester	135.00	$1,296.68	$7,174.10	$8,470.78	1,119	$7.57
Hillsborough	42.00	$4,500.72	$9,451.23	$13,951.95	1,292	$10.80
Memramcook	325.00	$1,422.14	$42,684.34	$44,106.48	4,638	$9.51
Moncton	3,344.00	$34,510.00	$699,604.00	$734,114.00	64,128	$11.45
Petitcodiac	150.00	$1,798.06	$14,231.36	$16,029.42	1,368	$11.72
Port Elgin	52.00	$8,138.94	$12,091.60	$20,230.54	451	$44.86
Richibucto	223.00	$7,546.07	$17,284.52	$24,830.59	1,290	$19.25
Riverview	799.00	$3,695.00	$20,904.00	$24,599.00	17,832	$1.38
Rogersville	244.00	$0.00	$9,885.00	$9,885.00	1,247	$7.93
Sackville	427.00	$0.00	$28,797.00	$28,797.00	5,411	$5.32
Saint-Antoine	250.00	$0.00	$23,000.00	$23,000.00	1,546	$14.88
Salisbury	169.00	$2,585.73	$19,661.22	$22,246.95	2,036	$10.93
Shediac	303.00	$0.00	$115,500.00	$115,500.00	5,497	$21.01

Chaleur Library Region						
	Size (sq. m.)	Municipal Contributions[2]		Municipal Contribution	Population Served	Municipal contribution per capita[4]
		Capital[3]	Operations			
Atholville	385.00	$815.01	$72,743.07	$73,558.08	1,317	$55.85
Bas-Caraquet	125.00	$0.00	$29,853.75	$29,853.75	1,471	$20.29
Bathurst	867.00	$0.00	$59,670.88	$59,670.88	12,714	$4.69
Beresford	274.00	$50,443.30	$40,008.25	$90,451.55	4,264	$33.04
Campbellton	719.00	$5,782.00	$111,059.00	$116,841.00	7,384	$15.82
Caraquet	348.00	$0.00	$43,818.02	$43,818.02	4,156	$10.54
Dalhousie	719.00	$0.00	$18,294.00	$18,294.00	3,676	$4.98
Lamèque	324.00	$0.00	$27,950.00	$27,950.00	1,422	$19.66
Petit-Rocher	212.00	$0.00	$29,983.00	$29,983.00	1,949	$15.38
Shippagan	418.00	$16,533.35	$33,064.15	$49,597.50	2,754	$18.01
Tracadie-Sheila	278.00	$0.00	$58,100.00	$58,100.00	4,474	$12.99

1 Figures reported are contributed by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts.
2 Figures reported as submitted by partners.
3 Please see Appendix B for more details on capital expenditures.
4 Contribution per capita for municipalities is based on the municipal population as published in the 2006 Census of Canada.

Municipal and School District Funding[1]

Fundy Library Region					
	Size (sq. m.)	Municipal Contributions[2]		School District Contributions[2]	
		Capital[3]	Operations	Operations / Collections	Salaries
Campobello	89.00	$0.00	$14,775.00	$0.00	$0.00
Grand Manan	320.00	$7,490.00	$16,009.65	$13,508.65	$48,131.90
Kennebecasis	733.00	$6,172.00	$127,571.00	$0.00	$0.00
Le Cormoran[6]	560.00	$0.00	$14,890.43	$5,400.00	$64,370.82
Saint John[7]	4,552.00[9]	$30,000.00	$762,577.00	$0.00	$0.00
St. Andrews	492.00	$7,060.00	$44,976.00	$0.00	$0.00
St. Stephen	403.00	$0.00	$56,110.10	$0.00	$0.00
Sussex[8]	720.00	$0.00	$145,270.00	$0.00	$0.00

Fundy Library Region					
	Total Contributions[4]	Population Served	Municipal contribution per capita[5]	School district contribution per capita[5]	Total partner contributions per capita[5]
Campobello	$14,775.00	1,056	$13.99	$0.00	$13.99
Grand Manan	$85,140.20	2,460	$9.55	$25.06	$34.61
Kennebecasis	$133,743.00	27,226	$4.91	$0.00	$4.91
Le Cormoran[6]	$84,661.25	68,043	$0.22	$1.03	$1.24
Saint John[7]	$792,577.00	68,043	$11.65	$0.00	$11.65
St. Andrews	$52,036.00	1,798	$28.94	$0.00	$28.94
St. Stephen	$56,110.10	4,780	$11.74	$0.00	$11.74
Sussex[8]	$145,270.00	11,607	$12.52	$0.00	$12.52

1 Figures reported are contributed by community partners: participating municipalities, community centres, associations of persons or, in the case of public-school libraries, school districts.
2 Figures reported as submitted by partners.
3 Please see Appendix B for more details on capital expenditures.
4 Municipal contribution plus school district contribution.
5 Contribution per capita for municipalities and school districts is based on the municipal population as published in the 2006 Census of Canada.
6 Public-school library in a community centre; municipal contribution is from the community centre.
7 Multi-branch library funded by the same municipality.
8 Municipal contribution is from the Town of Sussex ($105,696), and the Village of Sussex Corner and the LSDs of Sussex and Studholm ($39,574). The per capita contribution for the population of the town of Sussex made by the town is $24.92 per capita.
9 The figure reported represents the size of the Saint John Free Public Library, Main Branch only.

Haut-Saint-Jean Library Region					
	Size (sq. m.)	Municipal Contributions[1]		School District Contributions[1]	
		Capital[3]	Operations	Operations / Collections	Salaries
Edmundston	1,654.00	$18,452.37	$182,890.88	$0.00	$0.00
Florenceville-Bristol	394.00	$5,693.75	$42,012.40	$0.00	$0.00
Grand Falls	479.00	$0.00	$33,816.35	$0.00	$0.00
Hartland	340.00	$12,000.00	$27,250.00	$0.00	$0.00
Kedgwick	297.00	$13,000.00	$26,848.35	$0.00	$0.00
Nackawic[5]	210.00	$3,515.00	$4,087.00	$9,510.26	$16,938.50
Perth-Andover	345.00	$1,550.85	$25,642.84	$0.00	$0.00
Plaster Rock	266.00	$2,565.00	$3,435.00	$29,639.32	$38,935.06
Saint-François	483.00	$0.00	$79,416.00	$0.00	$0.00
Saint-Léonard	315.00	$2,548.99	$27,106.11	$0.00	$0.00
Saint-Quentin	465.00	$0.00	$48,519.05	$0.00	$0.00
Woodstock	546.00	$13,400.00	$37,809.00	$0.00	$0.00

Haut-Saint-Jean Library Region					
	Total Contributions[2]	Population Served	Municipal contribution per capita[4]	School district contribution per capita[3]	Total partner contributions per capita[4]
Edmundston	$201,343.25	16,643	$12.10	$0.00	$12.10
Florenceville-Bristol	$47,706.15	860	$55.47	$0.00	$55.47
Grand Falls	$33,816.35	5,650	$5.99	$0.00	$5.99
Hartland	$39,250.00	947	$41.45	$0.00	$41.45
Kedgwick	$39,848.35	1,146	$34.77	$0.00	$34.77
Nackawic	$34,050.76	977	$7.78	$27.07	$34.85
Perth-Andover	$27,193.69	1,797	$15.13	$0.00	$15.13
Plaster Rock	$74,574.38	1,150	$5.22	$59.63	$64.85
Saint-François	$79,416.00	1,339	$59.31	$0.00	$59.31
Saint-Léonard	$29,655.10	1,352	$21.93	$0.00	$21.93
Saint-Quentin	$48,519.05	2,250	$21.56	$0.00	$21.56
Woodstock	$51,209.00	5,113	$10.02	$0.00	$10.02

1 Figures reported as submitted by partners.
2 Municipal contribution plus school district contribution.
3 Please see Appendix B for more details on capital expenditures.
4 Contributions per capita for municipalities and school districts are based on the municipal population as published in the 2006 Census of Canada.
5 The municipality of Nackawic pays 50% of the school district salary costs (25% of the total salary costs). This figure is included in the figures reported by the school district.

York Library Region					
	Size (sq. m.)	Municipal Contributions[1]		School District Contributions[1]	
		Capital[2]	Operations	Operations / Collections	Salaries
Chatham[5]	598.00	$9,200.00	$45,021.00	$0.00	$0.00
Chipman	225.00	$200.00	$28,675.00	$0.00	$0.00
Doaktown	150.10	$0.00	$12,000.00	$4,938.81	$50,515.77
Dre. M. Michaud[6]	823.00	$4,898.00	$16,350.00	$9,912.00	$67,821.65
Fredericton[7]	1,980.00	$442,449.00	$359,352.00	$0.00	$0.00
Harvey	113.00	$0.00	$350.00	$7,806.86	$29,060.77
McAdam	166.00	$4,000.00	$6,530.26	$0.00	$0.00
Minto	268.00	$0.00	$19,198.38	$0.00	$0.00
Nashwaaksis[7]	675.00	$0.00	$4,380.00	$44,133.95	$78,778.77
Newcastle[5]	936.00	$38,110.00	$118,158.00	$0.00	$0.00
Oromocto	650.00	$0.00	$79,485.23	$0.00	$0.00
Père Louis Lamontagne[6]	340.00	$6,940.75	$19,590.37	$1,936.00	$41,615.43
Stanley	198.00	$0.00	$1,500.00	$4,712.16	$22,359.28
Upper Miramichi	375.00	$0.00	$3,000.00	$35,506.86	$49,729.60

York Library Region					
	Total[3]	Population Served	Municipal contribution per capita[4]	School district contribution per capita[4]	Total partner contributions per capita[4]
Chatham	$54,221.00	18,129	$2.99	$0.00	$2.99
Chipman	$28,875.00	1,291	$22.37	$0.00	$22.37
Doaktown	$67,454.58	888	$13.51	$62.45	$75.96
Dre. M. Michaud	$98,981.65	50,535	$0.42	$1.54	$1.97
Fredericton	$801,801.00	50,535	$15.87	$0.00	$15.87
Harvey	$37,217.63	352	$0.99	$104.74	$105.73
McAdam	$10,530.26	1,404	$7.50	$0.00	$7.50
Minto	$19,198.38	2,681	$7.16	$0.00	$7.16
Nashwaaksis	$127,292.72	50,535	$0.09	$2.43	$2.52
Newcastle	$156,268.00	18,129	$8.62	$0.00	$8.62
Oromocto	$79,485.23	8,402	$9.46	$0.00	$9.46
Père Louis Lamontagne	$70,082.55	18,129	$1.46	$2.40	$3.87
Stanley	$28,571.44	433	$3.46	$62.52	$65.98
Upper Miramichi	$88,236.46	2,414	$1.24	$35.31	$36.55

1 Figures reported as submitted by partners.
2 Please see Appendix B for more details on capital expenditures.
3 Municipal contribution plus school district contribution.
4 Contributions per capita for municipalities and school districts are based on the municipal population as published in the 2006 Census of Canada.
5 The Chatham and Newcastle public libraries are both funded by the City of Miramichi.
6 Public-school library in a community centre; municipal contribution is from the community centre.
7 The Nashwaaksis and Fredericton libraries are both funded by the City of Fredericton.

Appendix A – Definitions

E-Library Services

Full Text Periodicals Available Online: number of periodicals for which the full-text of the articles can be consulted via electronic reference tools.

Licensed Electronic Reference Tools: licenses negotiated with vendors to provide access to electronic reference tools. Also known as Electronic Resources.

Online Renewal of Loans: renewals of loaned materials made by patrons using the Vision catalogue on the Internet.

Public Access Computer Use: number of people who registered to use public access computers in public libraries.

Public Access Computers: computers available for public use for Internet access, office applications (e.g. word processing), educational software, etc.

Quaestio: NBPLS' virtual reference service where reference questions can be sent and answered by email.

Visits to the NBPLS Website: number of times that the NBPLS website was loaded by an Internet browser.

Visits to the Virtual Reference Library: number of times that the Virtual Reference Library was loaded by an Internet browser.

Visits to the Vision Online Catalogue: number of sessions initiated by patrons on the online catalogue.

Wireless Internet Use: number of connections made to the wireless Internet service in public libraries.

Finances

Adopt-a-Book: a program designed to improve collection building in public libraries by offering a direct way for patrons to buy library materials for their library or bookmobile.

Budget Allocation: all funding awarded by the Province to the public library system. Includes the estimated annual revenue from fines.

Capital: municipal spending for the purchase of land, building construction or renovation, furniture, or equipment.

Collection Development: expenditure for the purchase of library materials.

Collection Development Contributions from All Sources: includes funds from: regular budget, operational and salary savings, donations and grants, and the contributions of the New Brunswick Public Libraries Foundation. Also includes the provincial office contribution through the purchase of electronic resources, materials purchased for the professional collection, books purchased for the Hackmatack program, gifts of library materials presented to commemorate library anniversaries, and any additional funds allocated during the year.

Collection Development - Operational & Salary Savings: funds from salary savings from vacant positions and from savings on operational costs that are invested in collection development by the regional offices.

Collection Development - Regular Budget: funds allocated to the library regions at the beginning of the fiscal year from the provincial budget for the purchase of materials for public libraries and bookmobiles.

Community Support: expressed in contributions of time, money and materials to public libraries. Includes money donated for newspaper and periodical subscriptions.

Fees, Other: revenue received through fees for lost materials, issuing temporary cards, the sale of used books, etc.

Fines: revenue received from overdue fines.

Grants: funds awarded by outside agencies.

In Kind Donations (collections): primarily includes donated books and other library materials added to public library collections and calculated at the rate of $15 per item.

In Kind Donations (other): includes donated items other than books and library materials that are valued by purchase receipt or appraised value. Example: furniture, work of art, etc.

Municipal Contribution: total money spent by municipalities to cover their areas of responsibility and other expenses. Municipal funding is subdivided into operations and capital expenditure.

Operations/Collections: money spent by school districts in the operation of public-school libraries other than for reimbursed salaries. Includes improvements to the facility and excludes the cost of textbooks for the school.

Operations (Municipal): municipal spending for rent, heat, electricity, equipment contracts or rental, maintenance, cleaning, snow removal, repairs, mortgage payments and insurance.

Operations (Provincial): provincial expenditure for day-to-day operation of the public library system such as office supplies, automation, equipment and travel.

Salaries and Benefits: provincial expenditure for staff salaries and benefits.

School District Contribution: combined total of the salary and benefits costs (see School District Recoveries) and spending for operations and collections as defined in public-school library partnerships.

School District Recoveries: reimbursement to the regional offices of 50% of the costs of salaries and benefits incurred in the operation of public-school libraries.

Holdings

Books: refers to book format only.

DVDs and Blu-Rays: movies or sound recordings in digital format that are stored on a disc.

Holdings: all materials available in public libraries and bookmobiles in New Brunswick.

Microforms: materials on microfiche and microfilm.

Non-Book Materials: includes all materials available in formats other than the book.

Other Materials: includes, among other things, kits, vertical files, and public use software.

Periodicals: magazines, newspapers and other publications issued in installments. Reported as the number of individual subscriptions.

Sound Recordings: audio materials for use by the general public. (e.g.: cassettes, compact discs, Playaways, etc.)

Talking Books: audio collections restricted for the use of people with print disabilities.

Programs

Babies in the Library: a provincial program for babies from birth to 18 months. Caregivers and babies share books, movement, songs, action rhymes and more.

Hackmatack Program: a literary program designed for young readers in Atlantic Canada where children aged nine to twelve (grades 4 to 6) read from a selection of outstanding Canadian books and vote for the winners of the Hackmatack Children's Choice Book Award.

Summer Reading Club: a province-wide program aimed at promoting reading to children and youth during the summer.

Staffing

Full Time: a full time employee works 36.25 hours per week.

Para-professional: all permanent employees who are not professional librarians.

Part Time: a part time employee works less than 36.25 hours per week.

Professional: all permanent employees who have a Master's degree from a library and/or information studies education program accredited by the American Library Association.

Usage of Services

Bookmobiles: mobile library service provided via vehicles equipped as libraries that travel to communities located at a distance from public libraries.

Books-by-Mail Service: available to residents of New Brunswick who are unable to visit a library or bookmobile. Library books are mailed to a patron's home free of charge using the Canada Post Library Book Rate.

Circulation: items loaned to library patrons. Does not include material consulted in-house.

Deposits: block loans of library materials to institutions outside the public library system.

Hold: a request placed in the Vision online catalogue for a patron.

In-house Use: the number of materials used inside the library and not checked out. Includes any items removed from their usual location by library users, or by staff for library users. The figure is calculated using a formula established following a four-year study of in-house use which established in-house use at 55% of circulation.

Interlibrary Loan: items borrowed from or loaned to a library outside the New Brunswick public library system in response to patron requests.

Membership: number of patrons who have obtained a library card to enable them to use the services of the public library system.

Population Served: census population of communities in which there is a public library, public-school library or bookmobile stop.

Program: a planned presentation or activity given at a scheduled time by library staff or another resource person to a group of library users.

Reference Question: a request for information made directly by a library user to staff that involves the knowledge, use, recommendation, interpretation or instruction in the use of information sources by library staff. A reference transaction can be made by a patron in person, over the phone, by regular mail, by fax or online (through Quaestio). Information sources can be printed, audio-visual or electronic, and may refer to a source outside the library.

Talking Book Service: a service for borrowing alternative format collections by New Brunswick residents with print disabilities who are unable to visit a library or bookmobile.

Usage: the number of library materials used (circulation and in-house use).

Usage Per Membership: the number of materials used (circulation and in-house use) divided by the number of library patrons.

Visit: a scheduled or unscheduled visit by a group to use the resources of a public library that does not involve a planned presentation by staff or other resource person.

Appendix B – Capital Projects

Expansions, Moves & Renovations Valued in Excess of $25,000					
Municipality	**Type of Project**	**Cost**	**Municipal Contribution**	**Community Contribution**	**Other Contributions**
Beresford	Elevator and emergency exit (part 2)	$50,433.30	$50,433.30	$0.00	$0.00
Fredericton	Roofing and HVAC replacement	$235,842.00	$235,842.00	$0.00	$0.00
Moncton	Renovations	$34,510.00	$34,510.00	$0.00	$0.00
Newcastle	Front step replacement	$32,000.00	$32,000.00	$0.00	$0.00
Saint John	Various renovations	$30,000.00	$30,000.00	$0.00	$0.00

Municipal Contribution: cost borne by local government or the association of persons acting as a municipality.

Community Contribution: money contributed through community action such as fundraising and donations from local businesses.

Other Contributions: money that cannot be defined as having been contributed by either the municipality or the community.

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